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04/11/2007 10:48 AM

To George Morino/TMS/Toyota@Toyota, Kirk Forsht/TMS/Toyota@Toyota

cc

bcc

Subject Fw: PE07-016 IR Letter

FYI:

Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
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----- Forwarded by Chris Santucci/WDC/Toyota_NY on 04/11/2007 01:47 PM -----



Chris Santucci/WDC/Toyota_NY

04/11/2007 01:47 PM

To Mitch Kato, Hajime Kitamura/HINPO/TMC0

cc Christopher Tinto/WDC/Toyota_NY@TOYOTA_NY, Kevin Ro/WDC/Toyota_NY@TOYOTA_NY, Hisaaki Kato/WDC/Toyota_NY@Toyota_NY, Jyunji Ogata/HINPO/TMC0@TMC0, Shinichiro Ogata/HINPO/TMC0@TMC0, Takezo Oba/HINPO/TMC0@TMC0

Subject PE07-016 IR Letter

Today we received a copy of the IR letter for PE07-016, an investigation into the ES350 All Weather Floor Mat. The Ir is dated April 5, and TMA did not receive an advance copy of the letter. A note to NHTSA expressing concern over the late receipt of the letter was sent.


The IR consists of 16 questions, including some duplicate questions about communications and documentation (7,8, and 13) and is generally focussed on the floor mat instructions and installation procedures for the dealers, ports, and customers. The assessment question (16) also asks if Toyota has determined who installed the floor mats incorrectly. Also attached is a copy of the 5 VOQ's that NHTSA opened the investigation on.

The due date is May 23. If you have any questions, please let me know.

Regards,

Chris Santucci - Assistant Manager
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 PE07016-COMPLAINTS_REPORT.PDF